Mama Ngina University College (MNUC) is a Constituent College of Kenyatta University established through Legal Notice 193 of 17th September 2021. As we continue to expand, we invite applications from suitably qualified, competent and result-oriented individuals to fill the following position:

1.0   DEPARTMENT OF INFORMATION & COMMUNICATIONS TECHNOLOGY.

POST OF ICT TECHNICIAN - GRADE C/D.

REF: MNUC/ICT/T/001/2026

Job Specifications
The ICT Technician will be responsible for providing technical support in the installation, configuration, maintenance and management of ICT systems, network infrastructure and end-user support services within the University College.

Person Specification
   i. Hold a Bachelor's degree in Information Communication Technology (ICT), Computer Science, Information Systems or a related field from an accredited and recognized University;
   ii. CCNA 4 (Cisco Certified Network Associate) Certification or demonstrable CCNA-level knowledge in networking;
   iii. Have at least three (3) years' relevant work experience in a busy ICT environment;
   iv. Experience in a university, public institution, or large organizational environment will be an added advantage

Duties and responsibilities:
   i. Installing, configuring, monitoring, and maintaining Network Infrastructure (LAN, WAN, wireless networks);
   ii. Supporting Data Centre Operations, including servers, storage systems, firewall, backups, cabling, power, and cooling;
   iii. Providing user and system support for Institutional ICT systems, including Microsoft Dynamics 365 ERP, LMS, and other core applications;
   iv. Monitoring network and system performance to ensure availability, reliability, and security;
   v. Troubleshooting and resolving ICT-related hardware, software, and network faults;
   vi. Assisting in the administration and support of Windows Server and Linux-based systems;
   vii. Implementing ICT security controls in line with MNUC policies and best practices;
   viii. Maintaining ICT documentation, system logs, asset registers, and incident reports;
   ix. Providing end-user technical support and basic ICT training to staff and students;
   x. Performing any other ICT-related duties as may be assigned from time to time.

TERMS OF SERVICE

The appointment will be on Permanent and Pensionable terms. Remuneration will be in accordance with the Inter Public University Councils Consultative Forum (IPUCCF) approved salary scales and the prevailing Collective Bargaining Agreement (CBA).

APPLICATION PROCEDURE

Interested applicants should submit:
i. A cover letter quoting the reference number of the position applied for;
ii. A detailed and up-to-date Curriculum Vitae detailing educational and professional qualifications, work experience, current position and salary, telephone number, and email address;
iii. Copies of academic and professional certificates;
iv. Copy of National ID/Passport;
v. Testimonials and all other relevant supporting documents.

Online Applications
Those applying online should send their scanned applications to recruitment@mnu.ac.ke

Manual Applications
Hard copy applications should be submitted in a sealed envelope clearly marked with the reference number of the position and addressed to:
**The Principal,
Mama Ngina University College,
P.O Box 444-01030,
GATUNDU.**

Applicants with academic certificates from foreign Universities must provide evidence of validation from the Commission for University Education (CUE).

Applications should be received on or before **12th March, 2026 at 5.00 p.m. (East African Time).**

Mama Ngina University College is an Equal Opportunity Employer. Persons with Disabilities (PWDs), marginalized and minority groups are encouraged to apply.

Canvassing will lead to automatic disqualification.

Only shortlisted candidates will be contacted.